

## ABINGTON/ROCKLAND JOINT WATER WORKS DEPARTMENT

### FACT SHEET/PROFILE

The **Water Department** is responsible for the production, treatment, and distribution of the town's water supply in accordance with all federal and state regulations for the delivery of drinking water to consumers.

The **Department** operates two surface water treatment facilities, one in the Town of Rockland and one in the Town of Pembroke. In addition there is one ground water treatment facility with four municipal wells in the Town of Abington.

The **Distribution Team** installs and reads water meters, maintains fire hydrants, performs system flushing, repairs water main breaks, and services all customer concerns.

Finally the **Internal Staff** is responsible processing utility applications, scheduling water service calls, billing, reconciling and maintaining all water accounts and providing professional customer service.